

# Aggregate Haulers SMS Privacy Policy

At Aggregate Haulers, we value your privacy and make every effort to respect your wishes and personal information. In line with this commitment, we have established the following policy for the use of our SMS service. Please read it carefully to understand how we use and manage our phone numbers.

## **Collection of Phone Numbers**

We collect phone number only when you voluntarily provide them to us, when you sign on to drive for us. You can opt in to receive SMS messages by notifying the area administrator and agreeing to receiving SMS messages. We will not sell or share you information to any 3rd parties.

## **Use of Phone Numbers for SMS**

Your phone number is primarily used to provide you with services, updated, and haul locations. These text messages will be related to change on your current dispatched job. We may also provide special instructions via SMS messages. SMS messaging charges may be applied by your carrier. We use Microsoft Teams to send all SMS communication to users who have opted in.

## **Opting out of Messages**

If at any time you wish to stop receiving SMS messages from you can opt by:

- Texting STOP to opt-out
- Texting UNSUBSCRIBE to opt-out
- Texting CANCEL to opt-out
- Texting Quit to opt-out
- Notifying the Area Admin you no longer wish to receive SMS messages.

## **Privacy of Phone Number**

Once you have opted out, we will not send you any SMS messages, nor will we sell or share your information to any 3rd parties.

## **Changes to This Policy**

We may periodically update this policy. We will notify you about significant changes in the way we treat your information by placing a prominent notice on our website.

We thank you for your understanding and cooperation. If you have any questions or concerns about this policy, please contact your area admin.

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